

May 20, 2004

Toni Miller, Office Manager  
Western Roofing System  
3401 Investment Blvd. #5  
Hayward CA 94545

Mr. Miller,

The workmen and employees of the Western Roofing System have just completed the installation of a "Metro" roof on my home in Concord. Your Company did the work in a professional and efficient way. My wife and I have received many compliments from neighbors as to the aesthetics of your roofing system on our colonial home.

Sincerely,



Aubrey C. Russell PE  
C 21094